Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis.
The service availability is calculated as uptime (100%) minus the downtime percentage (%).
The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond
to a specific request made by a third party.

Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

	PSD2 API's		
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 July 2021	99,97	0,03	10
1-31 August 2021	99,99	0,00	3
1-30 September 2021	99,99	0,00	3

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

	PSD2 API's	
Period	AIS response time (ms)	PIS response time (ms)
1-31 July 2021	1 255	1 130
1-31 August 2021	1 151	936
1-30 September 2021	1 466	711

If response times were 0 milliseconds, a limited number of requests was made in the period.

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Service availability

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	PSD2 API's		
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 July 2021	100	0	0
1-31 August 2021	100	0	0
1-30 September 2021	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

	PSD2 API's	
Period	AIS response time (ms)	PIS response time (ms)
1-31 July 2021	0	0
1-31 August 2021	0	0
1-30 September 2021	0	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

	PSD2 API's		
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 July 2021	97,27	2,73	17
1-31 August 2021	92,86	7,14	49
1-30 September 2021	98,02	1,97	18

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

	PSD2 API's	
Period	AIS response time (ms)	PIS response time (ms)
1-31 July 2021	3 883	0
1-31 August 2021	5 123	0
1-30 September 2021	3 286	0

If response times were 0 milliseconds, a limited number of requests was made in the period.