



# **Availability and performance statistics**

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

### **Service availability**

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

	PSD2 API's		
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-30 April 2025	99,97	0,03	97
1-31 May 2025	99,99	0,01	32
1-30 June 2025	99,9y	0,03	78

If service availability was 100%, a limited number of requests was made in the period.

## **Performance**

The table below contains the monthly average performance in milliseconds.

	PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)	
1-30 April 2025	473	0	
1-31 May 2025	547	0	
1-30 June 2025	526	0	

If response times were 0 milliseconds, a limited number of requests was made in the period.





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#### **Service availability**

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

	PSD2 API's		
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-30 April 2025	100	0	0
1-31 May 2025	100	0	0
1-30 June 2025	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

#### **Performance**

The table below contains the monthly average performance in milliseconds.

	PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)	
1-30 April 2025	0	0	
1-31 May 2025	0	0	
1-30 June 2025	0	0	

If response times were 0 milliseconds, a limited number of requests was made in the period.