

## Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

### Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

Period	PSD2 API's		
	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-30 April 2022	100	0	0
1-31 May 2022	100	0	0
1-30 June 2022	99,98	0,02	62

If service availability was 100%, a limited number of requests was made in the period.

### Performance

The table below contains the monthly average performance in milliseconds.

Period	PSD2 API's	
	AIS response time (ms)	PIS response time (ms)
1-30 April 2022	0	0
1-31 May 2022	0	0
1-30 June 2022	1 396	1840

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