

Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2025	100	0,00	76
1-28 February 2025	99,99	0,01	117
1-31 March 2025	99,99	0,01	103

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 January 2025	501	0
1-28 February 2025	527	0
1-31 March 2025	658	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2025	100	0	0
1-28 February 2025	100	0	0
1-31 March 2025	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 January 2025	0	0
1-28 February 2025	0	0
1-31 March 2025	0	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2025	99,91	0,09	3
1-28 February 2025	99,54	0,46	9
1-31 March 2025	99,97	0,03	1

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 January 2025	2 713	0
1-28 February 2025	2 152	0
1-31 March 2025	1 546	0

If response times were 0 milliseconds, a limited number of requests was made in the period.