

Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

Period	PSD2 API's		
	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2023	100	0	3
1-28 February 2023	99,99	0,01	36
1-31 March 2023	99,93	0,07	218

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

Period	PSD2 API's	
	AIS response time (ms)	PIS response time (ms)
1-31 January 2023	1 517	1738
1-28 February 2023	1 495	1657
1-31 March 2023	1 690	1309

If response times were 0 milliseconds, a limited number of requests was made in the period.

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2023	100	0	0
1-28 February 2023	100	0	0
1-31 March 2023	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 January 2023	0	0
1-28 February 2023	0	0
1-31 March 2023	0	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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Service availability

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 January 2023	99,21	0,79	169
1-28 February 2023	99,37	0,63	147
1-31 March 2023	99,29	0,71	166

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 January 2023	1 765	0
1-28 February 2023	1 480	0
1-31 March 2023	1 802	0

If response times were 0 milliseconds, a limited number of requests was made in the period.