

Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

| Period | PSD2 API's | | |
|--------------------|------------|--------------|------------------|
| | Uptime (%) | Downtime (%) | Error Rate (5xx) |
| 1-31 January 2024 | 99,99 | 0,01 | 18 |
| 1-29 February 2024 | 99,98 | 0,02 | 57 |
| 1-31 March 2024 | 99,99 | 0,01 | 31 |

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

| Period | PSD2 API's | |
|--------------------|------------------------|------------------------|
| | AIS response time (ms) | PIS response time (ms) |
| 1-31 January 2024 | 995 | 1 551 |
| 1-29 February 2024 | 861 | 0 |
| 1-31 March 2024 | 845 | 0 |

If response times were 0 milliseconds, a limited number of requests was made in the period.

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| PSD2 API's | | | |
|--------------------|------------|--------------|------------------|
| Period | Uptime (%) | Downtime (%) | Error Rate (5xx) |
| 1-31 January 2024 | 100 | 0 | 0 |
| 1-29 February 2024 | 100 | 0 | 0 |
| 1-31 March 2024 | 100 | 0 | 0 |

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

| PSD2 API's | | |
|--------------------|------------------------|------------------------|
| Period | AIS response time (ms) | PIS response time (ms) |
| 1-31 January 2024 | 0 | 0 |
| 1-29 February 2024 | 0 | 0 |
| 1-31 March 2024 | 0 | 0 |

If response times were 0 milliseconds, a limited number of requests was made in the period.

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| Period | PSD2 API's | | |
|--------------------|------------|--------------|------------------|
| | Uptime (%) | Downtime (%) | Error Rate (5xx) |
| 1-31 January 2024 | 97,23 | 2,77 | 210 |
| 1-29 February 2024 | 98,37 | 1,63 | 116 |
| 1-31 March 2024 | 99,31 | 0,69 | 36 |

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

| Period | PSD2 API's | |
|--------------------|------------------------|------------------------|
| | AIS response time (ms) | PIS response time (ms) |
| 1-31 January 2024 | 2 910 | 0 |
| 1-29 February 2024 | 2 477 | 0 |
| 1-31 March 2024 | 2 430 | 0 |

If response times were 0 milliseconds, a limited number of requests was made in the period.