Santander Consumer Bank

Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

	PSD2 API's		
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 July 2020	100	0	0
1-31 August 2020	100	0	0
1-30 September 2020	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

Performance

The table below contains the monthly average performance in milliseconds.

	PSD2 API's	
Period	AIS response time (ms)	PIS response time (ms)
1-31 July 2020	0	0
1-31 August 2020	0	0
1-30 September 2020	0	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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