

## Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

### Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

Period	PSD2 API's		
	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2021	99,99	0,01	10
1-30 November 2021	99,42	0,58	3
1-31 December 2021	99,91	0,09	3

If service availability was 100%, a limited number of requests was made in the period.

### Performance

The table below contains the monthly average performance in milliseconds.

Period	PSD2 API's	
	AIS response time (ms)	PIS response time (ms)
1-31 October 2021	1 141	686
1-30 November 2021	2 027	974
1-31 December 2021	1 420	885

If response times were 0 milliseconds, a limited number of requests was made in the period.

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### Service availability

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2021	100	0	0
1-30 November 2021	100	0	0
1-31 December 2021	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

### Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 October 2021	0	0
1-30 November 2021	0	0
1-31 December 2021	0	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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Period	PSD2 API's		
	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2021	98,87	1,13	17
1-30 November 2021	99,10	0,90	49
1-31 December 2021	99,32	0,68	18

If service availability was 100%, a limited number of requests was made in the period.

### Performance

The table below contains the monthly average performance in milliseconds.

Period	PSD2 API's	
	AIS response time (ms)	PIS response time (ms)
1-31 October 2021	1 773	0
1-30 November 2021	1 721	0
1-31 December 2021	1 692	0

If response times were 0 milliseconds, a limited number of requests was made in the period.