

## Availability and performance statistics

On this page you can find the statistics of the API's availability and performance on a quarterly basis. The service availability is calculated as uptime (100%) minus the downtime percentage (%). The performance is shown in milliseconds (ms) and is the time it takes for the bank to respond to a specific request made by a third party.

### Service availability

The table below contains the monthly availability and the monthly success of all PSD2 API's combined.

PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2023	99,99	0,01	18
1-30 November 2023	99,95	0,05	50
1-31 December 2023	99,98	0,02	16

If service availability was 100%, a limited number of requests was made in the period.

### Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 October 2023	1 325	1 486
1-30 November 2023	1 028	1 279
1-31 December 2023	953	1 631

If response times were 0 milliseconds, a limited number of requests was made in the period.

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2023	100	0	0
1-30 November 2023	100	0	0
1-31 December 2023	100	0	0

If service availability was 100%, a limited number of requests was made in the period.

### Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 October 2023	0	0
1-30 November 2023	0	0
1-31 December 2023	0	0

If response times were 0 milliseconds, a limited number of requests was made in the period.

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PSD2 API's			
Period	Uptime (%)	Downtime (%)	Error Rate (5xx)
1-31 October 2023	98,66	1,34	89
1-30 November 2023	98,95	1,05	45
1-31 December 2023	98,82	1,18	77

If service availability was 100%, a limited number of requests was made in the period.

### Performance

The table below contains the monthly average performance in milliseconds.

PSD2 API's		
Period	AIS response time (ms)	PIS response time (ms)
1-31 October 2023	3 096	0
1-30 November 2023	2 307	0
1-31 December 2023	2 303	0

If response times were 0 milliseconds, a limited number of requests was made in the period.